



# Veeam Data Cloud *for Microsoft 365*

Flex  
Express  
Premium

Plan Comparison

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# Overview

**Veeam Data Cloud for Microsoft 365** offers three different plans, each with different capabilities related to speed, scale, control, and flexibility. Whether you want to quickly back up large datasets or utilize granular recovery options, Veeam has an option for you. This plan comparison guide is designed to help you fully understand the capabilities that are included with each plan. The three Veeam Data Cloud for Microsoft 365 plans are Flex, Express, and Premium. Here's a breakdown of what's included in each plan:

- **Flex:** Delivers data protection control with highly customizable retention, granular recovery, data export options, and more.
- **Express:** Powered by **Microsoft 365 Backup Storage\***, this plan offers lightning-fast backup and restore speeds with no throttling.
- **Premium:** Enables you to backup Flex and backup Express from within one single pane of glass.

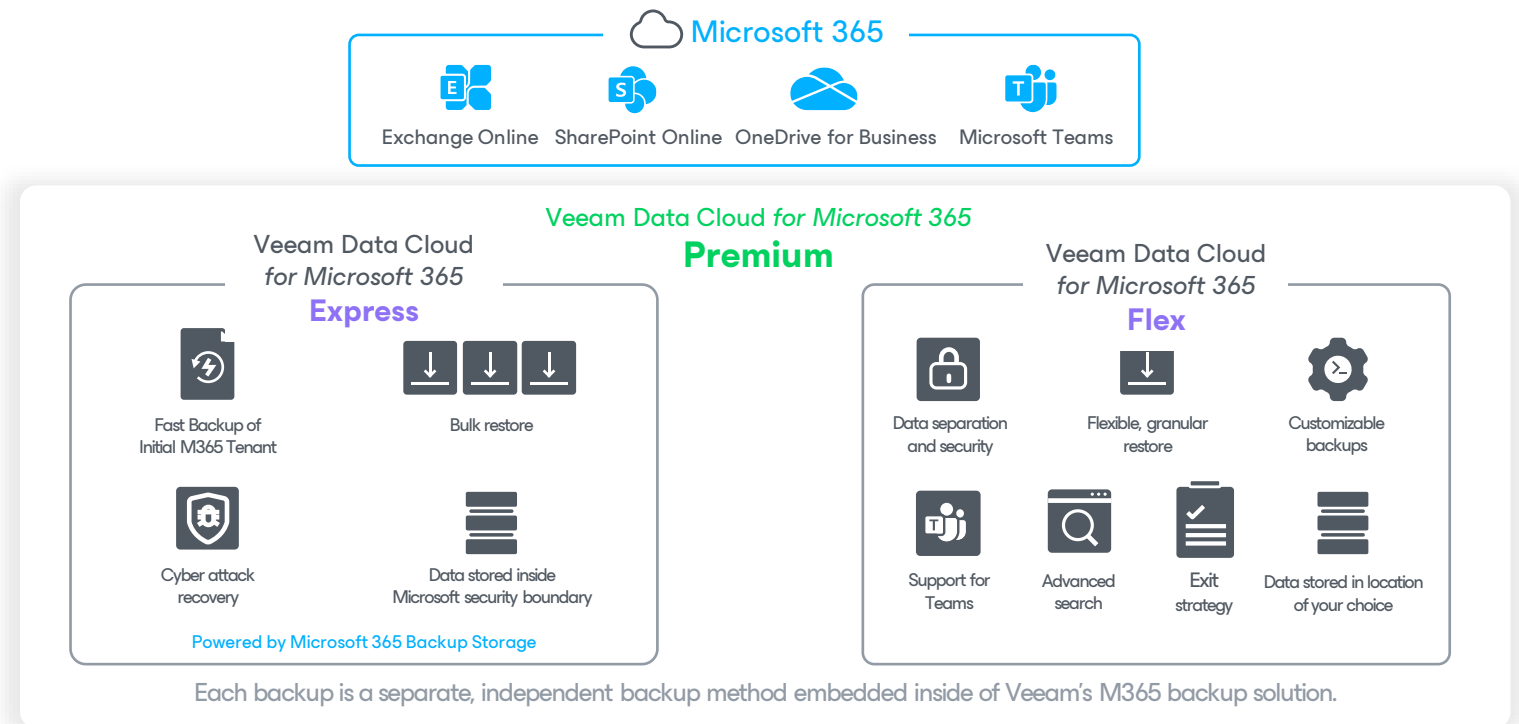
## Licensing

There are two licensing models: The variable license model and the fixed license model.

- The **variable license model** makes it easy to protect your entire organization, including data that is not tied specifically to an individual Microsoft 365 user (e.g., SharePoint sites or Teams public channels). This model provides the richest capabilities and automation, including automatic backup of all users and data, the ability to dynamically add new users to the backup job, and customizable backup schedules for administrators. This model also makes it easy to add additional licenses when you need them.
- The **fixed license model** has limited capabilities since it only protects the data associated with a specific number of users within your organization and requires manual backup configuration.

Unlimited storage and the backup infrastructure are included at no additional cost for both license models.


\*What is Microsoft 365 Backup Storage? [Learn more here.](#)




# Veeam Data Cloud

## for Microsoft 365

Application Support	Flex	Express	Premium
Exchange Online	✓ <b>Complete backup and restore support</b> for Exchange Online, including mailboxes, folders, emails, tasks, calendars, and contacts.	✓ <b>Complete backup, limited restore</b> for Exchange Online, including mailboxes, folders, emails, tasks, calendars, and contacts. Does not offer granular, file-level restores.	✓ <b>Complete support.</b> Premium provides the most comprehensive backup and restore capabilities and application support across all Microsoft 365 services, including Exchange Online, SharePoint Online, OneDrive for Business, and Microsoft Teams.
SharePoint Online	✓ <b>Complete backup and restore support</b> for SharePoint Online, including sites, libraries, lists, and documents.	✓ <b>Broad backup, limited restore</b> for SharePoint Online, including sites, libraries, lists, and documents. Does not offer granular, file-level restores.	
OneDrive for Business	✓ <b>Complete backup and restore support</b> for OneDrive for Business, including folders, documents, and OneNotes files.	✓ <b>Broad backup, limited restore</b> for OneDrive for Business, including folders and documents. Does not offer granular, file-level restores.	
Microsoft Teams	✓ <b>Broad support.</b> Purpose-built backup and restore for Teams, including channels, posts, and files.	<b>No support at general availability.</b>	

 Fully supported

 Partially supported

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Backup Capabilities	Flex	Express	Premium
Microsoft 365 Backup Storage APIs	<b>Not supported.</b> Flex backup and restore speeds are influenced by bandwidth, throttling, and data size. Although backup and restore speeds are limited at large scale, Flex provides easy, fast recovery of individual files.	✓ <b>Supported.</b> With this API, Express delivers backup and restore optimized for large volumes, with speeds greater than 1TB per hour. Performance is not impacted by throttling. For example, a large scale restore of one thousand OneDrives, SharePoint sites, or mailboxes of ~15-30GBs per protection unit will run at 1-5TBs/hour.	✓ <b>Backup speed and flexibility.</b> Premium provides the best possible backup combination. It combines lightning-fast backup and restore speeds with data separation, customizable backup frequency, and flexible backup retention. Premium also offers complete control over backups to ensure your data is protected and available.
Flexible Backup Frequency	✓ <b>High flexibility.</b> Customize backups to achieve a recovery point objective (RPO) as low as one hour. Administrators can also choose to run backups at a specific time of day or on specific days (e.g., weekdays only, etc.).	<b>Currently limited.</b> Backup frequency is fixed, with backups running every 15 minutes for OneDrive and SharePoint for the first two weeks. After the two weeks, one backup is retained per week. Exchange is backed up continuously as changes occur.	
Different Backup Schedules	✓ <b>Multiple schedules.</b> Run multiple backup jobs with different backup frequencies to offer different RPOs to different data sets. Administrators can create many backup jobs per Microsoft 365 organization.	<b>Single schedule currently.</b> All users and data are processed in the same backup policy, and all will get set on the same RPO and retention policy.	
Customizable Retention Period	✓ <b>Up to forever.</b> Retain backups for seven years by default. Customers can choose one year, two years, three years, five years, seven years, 10 years, 25 years, or forever as a retention period. Users can also select a specific number of days for retention.	<b>Currently limited.</b> Backup retention is set to one year. Customers cannot customize the backup retention period, although they can have visibility into the retention period and backup frequency. Currently, the settings aren't variable or modifiable.	

✓ Fully supported    ✓ Partially supported

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Recovery Operations	Flex	Express	Premium
Granular Restores	✓ <b>Broad options.</b> Flex offers restores at the file level, cross-user, to alternate locations. Restore data to its original mailbox, different mailboxes, its original folder, or to a different folder. You can only recover modified and deleted items.	✓ <b>Limited.</b> Exchange items can only be recovered to the original location; SharePoint and OneDrive granular restore are not available.	✓ <b>Recovery for any data loss or disaster recovery scenario.</b> Premium provides the best recovery experience with the perfect combination of bulk restores at-scale to enable increased resilience to cyberattacks. This is combined with flexible, granular recovery and powerful search capabilities to ensure data sets are recovered according to your specific business needs.
Bulk Recovery at an Enterprise Scale	✓ <b>Available, some limitations.</b> Effortlessly recover from disasters by restoring multiple mailboxes, OneDrives, or Teams in a single restore job. Does not offer bulk recovery for SharePoint.	✓ <b>Broadly covered.</b> Recover multiple mailboxes in a single restore policy and recover multiple SharePoint sites in a single restore policy. Recover multiple OneDrive users in a single restore policy. No bulk recovery for Teams yet.	
Self-service Restore Portal	✓ <b>Available.</b> You can delegate restore tasks to end-users or restore operators, and even create custom roles via extensive roles and permissions settings.	<b>Not available.</b> No end-user self-service restore portal yet; currently, only backup administrators may restore data. End users do not have the ability to enable backups or restores for their user account.	
Search Scope	✓ <b>Across users.</b> Effortlessly find specific items in large amounts of backups, thanks to centralized search and browse across mailboxes, OneDrive, sites, or Teams.	✓ <b>Within a user.</b> No ability to browse or search for data across multiple mailboxes, SharePoint sites, OneDrive users, or Teams. Administrators can search for data within one mailbox at a time, not across mailboxes.	
Search Filters	✓ <b>Comprehensive.</b> Effortlessly find specific items in large amounts of backups with over 60 filter fields for each service. Also, easily narrow down search results with filter combinations.	✓ <b>Basic.</b> Data can be searched for with basic filters. You can combine up to five filters to narrow search results. No search for OneDrive and SharePoint yet.	

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Management	Flex	Express	Premium
Central Management of Multi-backup Policy Types	<b>Not available.</b> Flex does not have the ability to manage other backup policy types from within the same console (e.g., managing Express from within the Flex UI).	<b>Not available.</b> Express does not have the ability to manage other backup policy types from within the same console (e.g., managing Flex from within the Express UI).	<b>✓ Single pane of glass.</b> Premium provides ideal management with a single-pane-of-glass view to manage both Flex and Express backup policies from one central location. This also includes the ability to monitor backup data, receive alerts on changes, and generate reports for compliance purposes. Since this solution is a backup service, deployment is a simple process. Backups can be set up in as little as 15 minutes. Customers have no infrastructure to provision and set up, nor any backup software to install and configure.
Monitoring	<b>✓ Broad coverage.</b> Comprehensive monitoring dashboards that cover most tasks (i.e., backup and restore), protected objects, licensing, user activities, and storage consumption.	<b>✓ Limited coverage.</b> Dashboards show if backups are activated for Exchange, SharePoint, and OneDrive, including the number of protected users, sites, and OneDrives.	
Notifications and Reports	<b>✓ Basic reporting with some alerts.</b> Email notifications are only for backup jobs and license changes. There's an option to add Syslog servers and to choose which logs you want to send. Get reports on backup and restore jobs and user protection from across your Microsoft 365 backup environment.	<b>Currently no notifications and alerts.</b>	

✓ Fully supported    ✓ Partially supported

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Data Freedom	Flex	Express	Premium
Backup Location Options	✓ <b>Broad choice.</b> Allows you to maintain data sovereignty by providing you with the flexibility to store your data in any Azure region you want.	<b>Not supported at general availability.</b> No ability to choose the cloud region where backups are stored.	✓ <b>Total data freedom and customizations.</b> Provides the advantages that come with Azure region choice, the ability to separate backup data from production, and change infrastructure location. Provides a clear exit strategy too, if you ever choose to leave the service.
Data Separation	✓ <b>Yes,</b> you can separate backups from the initial tenant and store it in a different Azure tenant.	<b>Data stays in the Microsoft 365 tenant.</b> Backups are stored in the same cloud region as your production data. Data never leaves the Microsoft 365 data trust boundary or the geo locations of your current data residency.	
Exit Strategy	✓ <b>Supported.</b> At the end of your subscription, you can migrate your backup data from Veeam's Azure tenant to your own tenant and use Veeam's free Community Edition to continue to restore your data.	<b>No ability</b> to export backups out of Microsoft's cloud or to use free search and restore tools after canceling the backup subscription.	

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Security	Flex	Express	Premium
Access Security Options	✓ <b>Comprehensive.</b> Broad set of access security mechanisms, including multi-factor authentication (MFA), IP range restriction, and customizable advanced role-based access control (RBAC) with predefined roles. Also offers the option to create custom roles and limit user access to specific sites and groups.	✓ <b>Comprehensive.</b> Veeam has built a broad set of access security capabilities on top of Microsoft 365 Backup Storage. These include MFA, IP range restriction, and customizable advanced role-based access control (RBAC) with predefined roles. Also offers the option to create custom roles and limit user access to specific sites and groups.	✓ <b>Broad and diverse security measures.</b> Premium provides security capabilities, including MFA, highly customizable RBAC, and the ability to encrypt Microsoft 365 data. This plan provides the strictest adherence to the 3-2-1 Rule with multiple backup and restore options available.
Encryption	✓ <b>Supported.</b> In Flex, backup data can be encrypted.	✓ <b>Supported.</b> Standard Microsoft 365 service encryption is available.	
3-2-1 Rule	✓ <b>Some capabilities.</b> Flex provides redundant copies and a separate backup in a different Azure location, which supports some principles within the 3-2-1 Rule.	✓ <b>Some capabilities.</b> Express provides multiple redundant copies of data that's inside the Microsoft security boundary, supporting some principles within the 3-2-1 Rule.	
Service-level Immutability	✓ <b>Supported.</b> Backup data is stored in a virtually air-gapped location on Azure and isolated from the customer infrastructure and Microsoft 365. Once backed up, data cannot be altered or deleted.	✓ <b>Supported.</b> Backups are written to Microsoft Azure storage in an append-only mode, they cannot be accessed or overwritten.	

✓ Fully supported    ✓ Partially supported

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The Veeam logo is centered in the lower half of the image. It features the word "veeam" in a white, lowercase, sans-serif font. The text is contained within a white-outlined rectangular box with rounded corners. Behind the box, there are two large, semi-transparent green geometric shapes that resemble stylized mountain peaks or abstract letterforms.

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